

Chief Constables' Council

Uniform Category - National Uniform Managed Service (NUMS)

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1. INTRODUCTION

1.1. The Collaborative Law enforcement Programme (CLEP), which was supported and agreed by all Chief Constables and Police and Crime Commissioners (PCC's), recommended the implementation of three key principles across eight categories of expenditure:

- Standardisation of requirement
- Aggregation of volume
- Collaboratively managed contracts and suppliers

1.2. As you will no doubt be aware uniform is one of these eight categories. A key part of the CLEP recommendations and the national uniform strategy, to deliver the CLEP principles, was the adoption of NUMS by all forces.

2. Service now live

2.1. From my earlier letter of 17 December 2015 you will be aware that DHL Supply Chain Ltd were awarded the NUMS contract August 2015 and the service went live with the MPS as the first adopter on 4 April 2016. DHL have already delivered over 12,000 orders, successfully met all service levels and KPI's to date and have successfully supported the MPS with urgent operational demands, which as we know is the true test within the policing environment.

3. Delivering benefits

3.1. NUMS is estimated to deliver 17% saving as a minimum for the MPS and it is not unreasonable to expect other forces to achieve at least something similar.

A tangible demonstration of the possibilities via NUMS and the application of the CLEP principles has recently been evidenced on body armour. NUMS will provide 23 forces (provisionally agreed to join NUMS to obtain body armour) with not only an efficient and

legally compliant route, but through aggregation of a standardised requirement, at a lower cost.

4. Forces engaging with NUMS

- 4.1. The level of engagement and interest from forces and other organisations has exceeded expectations, with 15 forces as well as a couple of non-policing organisations having had a first engagement event with the NUMS team, with currently a further 5 lined up over the summer. Of these, 6 forces have progressed even further and regular dialogue is ongoing with the NUMS to support forces producing their business case..

5. Do you know if your force is engaging with NUMS?

- 5.1. If not, can I ask you to ask the question when you get back. In asking this question Chiefs/CFO's should be aware that joining NUMS may result in some outsourcing and potential conflicts of interest.

6. Standardisation

- 6.1. I would like to take this opportunity to thank every force for their support in finalising the national patrol uniform. I know everyone hasn't adopted it and some may never do, but that fact we could get such a broad agreement was a real success. There are many more specifications for us to agree what the national standard should be and how this should be prioritised was discussed at the recent national uniform board and will be shared once it has been debated further and finalised.

- 6.2. Whilst delivering on one of the CLEP principles, standardisation by itself won't deliver the other principles. Aggregation will only be delivered if we have one buying point rather than multiple buying points as we do today and the optimum vehicle to achieve this is within CLEP is NUMS.

7. Summary

- 7.1. If we all adopt NUMS as the route to purchase uniform, not only will this create more opportunities (although no obligation) to standardise even whilst we innovate uniform items; we will achieve maximum value through aggregation as well as optimisation of the supply chain (reduction in stock holding/warehousing costs through a national stock of common products) and we will only have one contract which can be managed centrally to drive optimum supplier performance and continuous improvement.

8. What am I asking you to do

- 8.1. When you get back to your force, please ask about NUMS.
- Is your force one of the 15 that have engaged so far? If not why not? When do they plan to engage with NUMS?
 - If your force is one of the 15 – thank you, please check on progress on next steps are for your force.

If you or your force would like more information on NUMS please contact:

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