

c/o PO BOX 481
Fareham
Hampshire
PO14 9FS

Tel: 02380 478922

Email: npcc.foi.request@npfdu.police.uk

05/05/2022

FREEDOM OF INFORMATION REQUEST REFERENCE NUMBER: 159/2022

Thank you for your request for information regarding the delivery method of Covid FPNs, which has now been considered.

Applicant Questions:

Please kindly provide the procedure detailing how penalty notices are to be delivered to those found to be in breach of Covid lockdown rules. Hardcopy delivery or otherwise.

This comes as it is discovered some of these penalties have been issued by email, where they can end up in spam and subsequently deleted. For public reference:

<https://www.dailymail.co.uk/news/article-10680383/Downing-Street-staff-missed-Partygate-fines-sent-junk-email-folders.html>

This FoI request was originally issued to MPS who informed us you deal with the issuing of such notices https://www.whatdotheyknow.com/request/deliver_of_covid_breach_penalty

NPCC Response:

The NPCC does hold information captured by your request. I have released it in full below.

Currently, in relation to Operation Hillman fixed penalty notices, at the direction of the Metropolitan Police Service, all FPNS are to be issued to the recipient via email.

Outside of the Freedom of Information Act my colleagues also noted in relation to the process, that ACRO has the ability to ensure that the emails are picked up and read by the recipient. Any recipient not accessing their email are reported to the Metropolitan Police Service to follow up as they see necessary.

Yours sincerely

Fiona Greenlees

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www.npcc.police.uk



COMPLAINT RIGHTS

Internal Review

If you are dissatisfied with the response you have been provided with, in compliance with the Freedom of Information legislation, you can lodge a complaint with NPCC to have the decision reviewed within 20 working days of the date of this response. The handling of your request will be looked at by someone independent of the original decision, and a fresh response provided.

It would be helpful, if requesting a review, for you to articulate in detail the reasons you are not satisfied with this reply.

If you would like to request a review, please write or send an email to NPCC Freedom of Information, c/o PO Box 481, Fareham, Hampshire, PO14 9FS.

If, after lodging a complaint with NPCC, you are still unhappy with the outcome, you may make an application to the Information Commissioner at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.



Annex A

Legislation – Section 16

- (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.