

c/o PO BOX 481
Fareham
Hampshire
PO14 9FS

Tel: 02380 478922

Email: npcc.foi.request@npfdu.police.uk

11/06/2025

FREEDOM OF INFORMATION REQUEST REFERENCE NUMBER: 2306/2025

Thank you for your request for information regarding the Central Referral Unit (CRU) records management database; which has now been considered.

Applicant Question:

I would be grateful if you would treat the following correspondence as a refined request for disclosure of the following information, under Freedom of Information law.

I am writing to request information about the database used by the NPCC/NPFDU's Central Referral Unit (CRU).

1. What I am seeking is the following list of data elements from the CRU's database, including:
 - a. A list of the names of headings within the CRU database
 - b. A list of the various data types inputted related to each heading
 - c. A list of all input options for any dropdown menus related to each heading
 - d. Any associated metadata

2. **"Certain partner agencies"**: In the FOI response your ref 432/2024 I was provided a list of mandatory referral criteria. Please provide a complete list of names of the "certain partner agencies" in your description provided in that response: "Information received from or which relates to certain partner agencies. *"

3. **Documentation**: In the FOI response your ref 432/2024 I was provided a list of mandatory referral criteria. Please provide copies of any documentation you hold on what constitutes or defines "Major or complex incidents or investigations or operations.* as per your description provided in that response

Please provide these data in an Excel file format where possible so I am capable to re-use them.

Additional Correspondence:

I'm happy for the headings and fields which have never been used by the CRU for records management to be omitted from the response.

NPCC Response:

The NPCC does hold information captured by your request.

1. I have attached to this response letter an excel spreadsheet containing the information held in relation to the CRU database fields, including names of heading, data types and drop down options. No other metadata is held in relation to the database fields.
2. The description of this category on the NPCC referral Form is: 'Includes NPCC, any government department, IOPC, CPS and College of Policing.'

Additionally, a list of 'certain partner agencies' is contained within the spreadsheet, but for ease of reference I have copied the information below. Please note, some information has been withheld citing Section 23 – Information supplied by, or concerning, certain security bodies. For full details of the legislation, please see Annex A below.

- College of Policing
- ICO (information Commissioner's Office)
- IPCO (investigation Powers Commissioner's Office)
- Policing Lead
- Royal Household
- RSS (Road Safety Support)
- NPCC FOI
- NSLG
- Cabinet Office
- FCDO
- Home Office
- MOD (Ministry of Defence)

3. The following description is captured within the CRU Referral form: 'Examples such as extremist protests, large scale public disorder, multiple or high profile unexplained deaths, cross border incidents. Will also include national operations and Inquiries. **Please contact the CRU if unsure.**'

Yours sincerely

Fiona Greenlees
Freedom of Information Officer & Decision Maker

www.npcc.police.uk

COMPLAINT RIGHTS

Internal Review

If you are dissatisfied with the response you have been provided with, in compliance with the Freedom of Information legislation, you can lodge a complaint with NPCC to have the decision reviewed within 40 working days of the date of this response. The handling of your request will be looked at by someone independent of the original decision, and a fresh response provided.

It would be helpful, if requesting a review, for you to articulate in detail the reasons you are not satisfied with this reply.

If you would like to request a review, please write or send an email to NPCC Freedom of Information, c/o PO Box 481, Fareham, Hampshire, PO14 9FS.

Annex A

Section 17 of the Freedom of Information Act 2000 requires the NPCC, when refusing to provide information by way of exemption in question and (c) states why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a refusal notice to those aspects of your request.

Legislation – Section 16

- (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.

Legislation - Section 23 Information supplied by, or concerning, certain security bodies

- (1) Information held by a public authority is exempt information if it was directly or indirectly supplied to the public authority by, or relates to any of the bodies specified in subsection (3)

This is an absolute exemption and there is no requirement to consider the public interest test.