

# National Capabilities Programme (NCP)

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Programme Overview

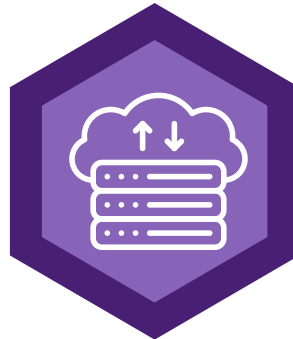


# What is the NCP



PDS Programme to launch the National Police Capabilities Environment and mature it across technical, service and security operations.

## The NCP includes 3 Projects:



**National Police Capability Environment (NPCE)**  
Will deliver a secure, scalable, flexible, integrated and cost-effective national cloud platform to host, develop and support policing applications throughout their lifecycle.



**Service Delivery**  
Will provide the technical, security and management functions to service the NPCE and other national policing capabilities.



**Tooling**  
Will provide ServiceNow nationally assured tooling services to support the NPCE and other national policing capabilities.

# Why policing needs the NCP



## CHALLENGES FOR POLICING

### Reduced budget

Heightened focus on productivity.

### Continuous digital changes

Urge to stay on top of the ever-evolving digital landscape.

### Reliance on DDaT capabilities

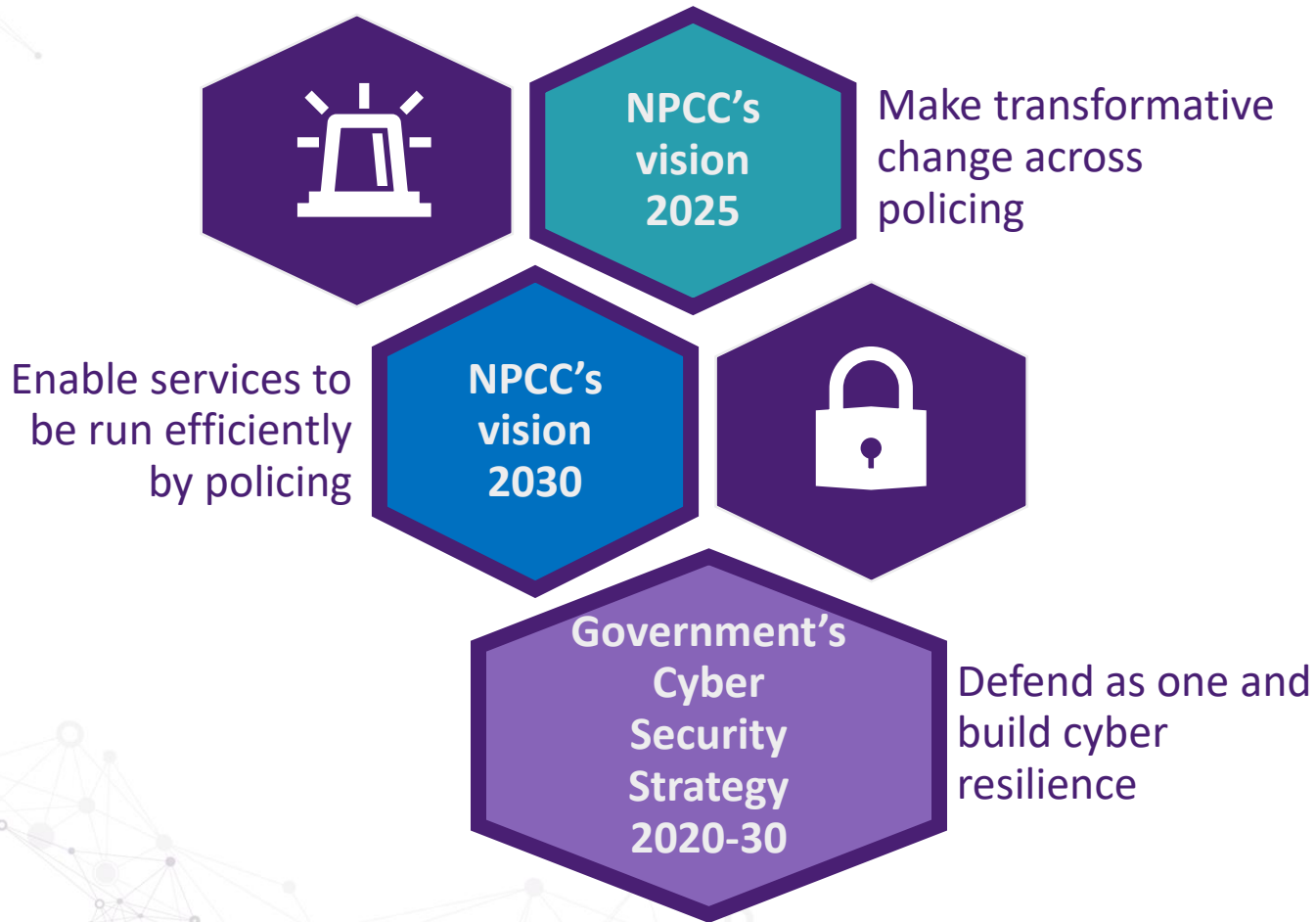
Need to strategically maximise national IT capabilities across frontline policing.



## SOLUTION

The NCP will enhance national policing IT through centralised hosting, development and management of applications at an advantageous price point.

# Alignment to policing needs

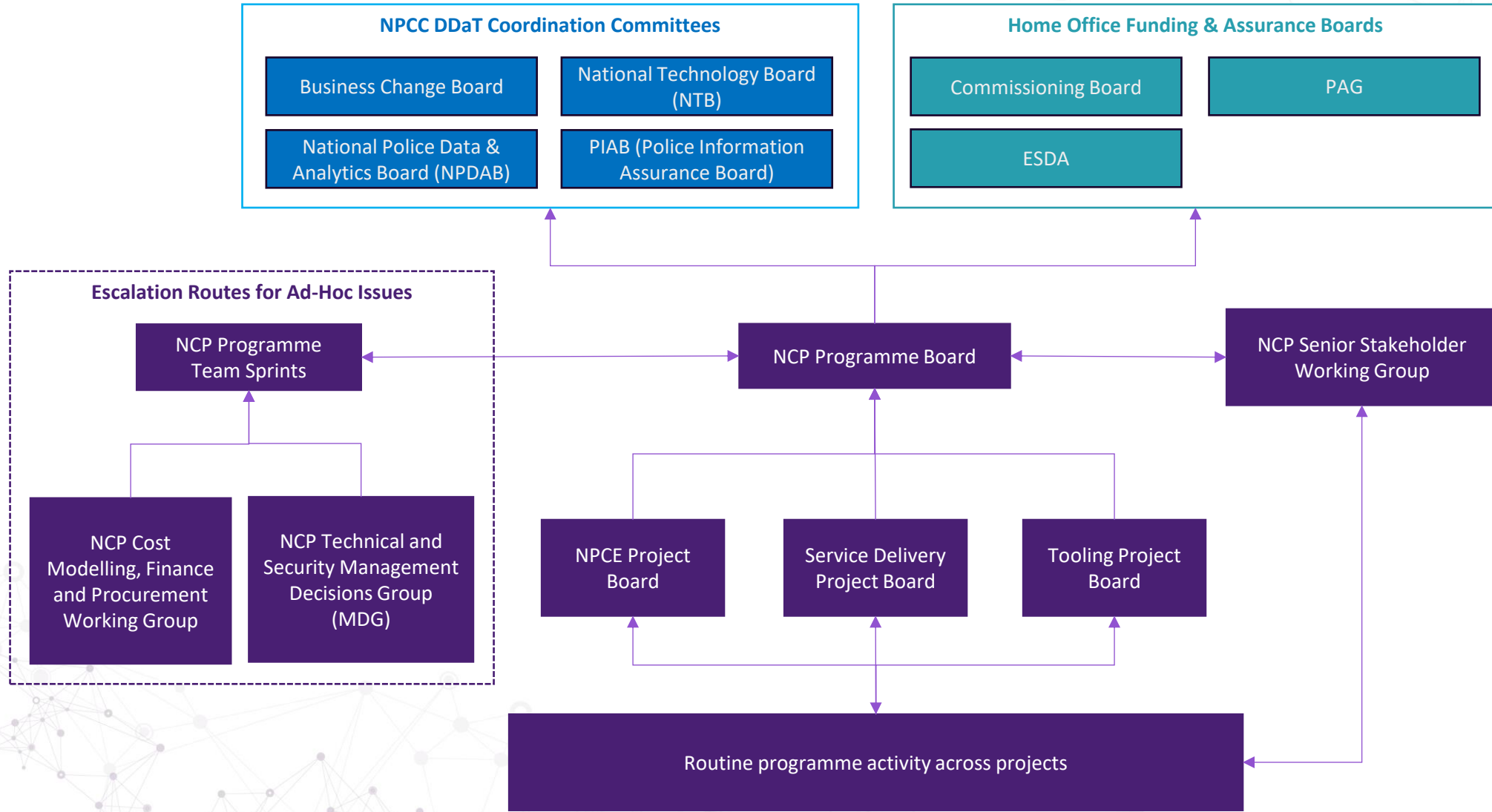


ACO Tony Blaker, DDaTCC Chief of Staff

“The NCP is essential for national systems and tools to be delivered to policing, as a key element of our DDaT strategy, complementing the Home Office managed Law Enforcement Cloud Platform and accelerating the provision of modern technology services to forces.”



# How is the NCP governed



# Strategic case



**Either**

Host and manage applications within PDS  
**(Insourcing)**

**Or**

Host and manage applications through external vendors  
**(Outsourcing)**

# Economic case



## RECOMMENDED OPTION



Option	Insourcing	Outsourcing
<b>Advantages</b>	<ul style="list-style-type: none"><li>• Higher quality capabilities for policing.</li><li>• Higher control and flexibility.</li><li>• Opportunities to continually develop national resource skillsets.</li><li>• Higher levels of cybersecurity assurance.</li></ul>	<ul style="list-style-type: none"><li>• Lower internal running costs.</li><li>• Outsource suppliers take on the risk of providing the services.</li><li>• Enables PDS to continue to focus on its core functions.</li></ul>
<b>Disadvantages</b>	<ul style="list-style-type: none"><li>• Initial investment.</li><li>• Management of teams can divert the focus away from PDS core functions.</li></ul>	<ul style="list-style-type: none"><li>• Ongoing higher operating costs.</li><li>• Increase maturity in vendor and contract management.</li><li>• Overall higher costs for policing.</li><li>• Less control and flexibility over services.</li><li>• Lack of understanding of the requirements for national services.</li><li>• Additional demand to maintain the required quality standards and control.</li><li>• Increased risk to compromise.</li></ul>

# Why insourcing within PDS



## ALREADY HAS



An Azure-based hosting platform as a proof of concept  
– **NPCE Project**

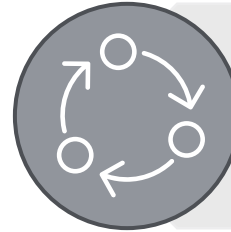


Initial governance processes and protocols for service management  
– **Service Delivery Project**

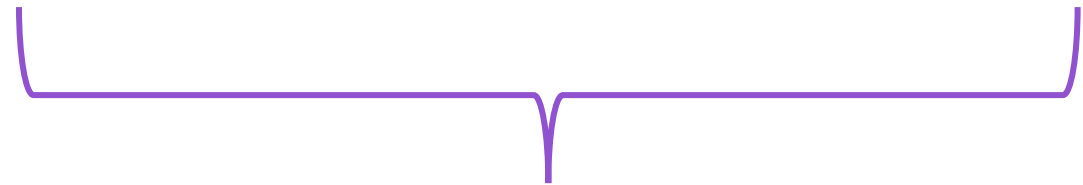


ServiceNow capabilities to support the hosting platform  
– **Tooling Project**

## IS LACKING



Resources in technical, security and service operations



**The NCP will bridge this gap and deliver a fully serviced national cloud platform for policing**

# Benefits for policing

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01

Better capability and easier access to applications for the **frontline**.

02

End-to-end **centralised management** of applications.

03

Improvement of the overall **management of risk** across policing capabilities.

04

Reduced reliance on contractor resources, **lowering costs** for policing.

05

An alternative to complement the Law Enforcement Cloud Platform (LECP) and provide a **multi-cloud offering** for policing.

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# Achievements



Build of the NPCE  
proof of concept  
completed

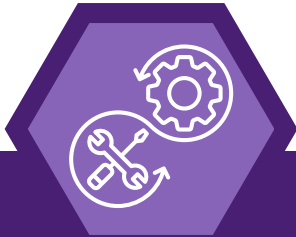
Automatic Number  
Plate Recognition  
Find & Profile tool  
onboarded and live

Digital Forensic  
Programme\* PDS  
Pathway app  
onboarded

Digital Forensic  
Programme\*  
Automation  
application  
onboarded

\* The DFP is to be closed and, as a consequence, its applications will be removed from the NPCE platform. Timeframes are still to be clarified.

# Next steps



Mature the capability across Tech Ops, Sec Ops, Service Management and tooling.



Achieve national assurance to onboard new policing applications and launch the MVP.



Develop a self-sustaining revenue model through the service charge to onboarded applications.

Ongoing

1 April 2025

Future



# Questions?

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For any questions and feedback, contact [NationalCapabilities@pds.police.uk](mailto:NationalCapabilities@pds.police.uk)