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Fareham
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PO14 9FS

Tel: 02380 478922

Email: npcc.foi.request@npfdu.police.uk

14/05/2026

FREEDOM OF INFORMATION REQUEST REFERENCE NUMBER: 2887/2026

Thank you for your request for information regarding organisation whom ACRO inputs PNC data, which has now been considered.

Applicant Question:

You stated that ACRO “acts solely as a processor, instructed by the RSPCA to input records,” and that the RSPCA does not have direct access to the PNC. On that basis, please confirm the following:

1. Please identify every other organisation for whom ACRO provides this *exact* service — namely, inputting PNC data on their behalf because they do not have their own PNC access or PNC organisational code.

For clarity, I am not asking about organisations such as the HSE, DVSA, FCA, MHRA, Trading Standards, or other statutory bodies that have their own PNC access, PNC codes, or recognised Non-Police Prosecutor status.

I am asking specifically for:

organisations that **do not** have PNC access,
organisations that **do not** have a PNC organisational code,
organisations that **cannot** input their own prosecution data,
and for whom ACRO therefore performs PNC data-entry functions **as you do for the RSPCA**.

2. If the RSPCA is the only organisation for whom ACRO performs this function, please confirm this explicitly.

This clarification is necessary because your response indicates that ACRO is acting as a data processor for a private charity that is not a competent authority, and I need to understand whether this arrangement is unique or part of a wider practice.

NPCC Response:

The NPCC does hold some information captured by your request.

Below is a list of organisations whom ACRO provides the service you have described:

Civil Aviation Authority
Office of Rail and Road
Maritime and Coastguard Agency
Insolvency Service
Eastern Inshore Fisheries and Conservation Authority
Environment Agency
Food Standards Agency
Gambling Commission
Medicines and Healthcare Products Regulatory Agency
Office of Communication
Royal Society for the Prevention of Cruelty to Animals
Security Industry Authority
Natural Resources Wales
Natural England
Serious Fraud Office
Information Commissioner's Office
Bank of England
DEFRA Counter Fraud and Investigation Team
Royal Borough Kensington and Chelsea Council
Department of Health and Social Care Anti-Fraud Unit
The Pensions Regulator
London North East Railway
Great Western Railway
East Midlands Railway
Northern Trains Limited
ITAL Group Limited
Transport Investigations Limited
Care Quality Commission
Office for Nuclear Regulation
London Borough of Hillingdon
Sky UK
London Borough of Barnet
TransPennine Express
Govia Thameslink Railway
OFSTED - Social Care and Early Years

In relation to question 2, the information provided at question 1 makes this question invalid.

Yours sincerely

Freedom of Information Officer & Decision Maker

www.npcc.police.uk

COMPLAINT RIGHTS

Internal Review

Any request for an internal review will be acknowledged and responded to, based on the specific wording of your initial request only.

We ask that any rationale to request an internal review, does not include any requests for new information and ask that these be submitted by separate email. We will acknowledge as a new request and may aggregate to your initial request in compliance with the legislation.

If you are dissatisfied with the response you have been provided with in compliance with the Freedom of Information legislation, you can lodge a complaint with NPCC to have the decision reviewed within 40 working days of the date of this response.

The handling of your request will be looked at by someone independent of the original decision and a fresh response provided.

It would be helpful, if requesting a review, for you to articulate in detail the reasons you are not satisfied with this reply.

If you would like to request a review, please write or send an email to NPCC Freedom of Information, c/o PO Box 481, Fareham, Hampshire, PO14 9FS.

Annex A

Section 17 of the Freedom of Information Act 2000 requires the NPCC, when refusing to provide information by way of exemption in question and (c) states why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a refusal notice to those aspects of your request.

Legislation – Section 16

- (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.