

c/o PO BOX 481
Fareham
Hampshire
PO14 9FS

Tel: 02380 478922

Email: npcc.foi.request@npfdu.police.uk

06/09/2022

FREEDOM OF INFORMATION REQUEST REFERENCE NUMBER: 290/2022

Thank you for your request for information regarding ACRO records deletion; which has now been considered.

Applicant Question:

Please see below a refined request.

Questions 1-3 – remain as they are.

Question 4 – how many reminders were sent to West Midlands Police over the period in question?

Question 5 – Please leave this question.

Question 6 – please provide any document in which WMP acknowledges its obligations under any data protection legislation or regulations.

NPCC Response:

The NPCC does hold information captured by parts of your request.

1. For the period 01/01/2021 – 23/08/2022: ACRO have received 3545 applications for deletion.

Please see the attached spreadsheet for data on tab titled 'Request 1'.

2. The figure provided at point 1 (3545) represents all applications that ACRO have received under the 'Record Deletion Process'. This is irrespective of their eligibility therefore, not all 3545 applications would have reached the Police Force for their review and decision.

Please see the attached spreadsheet for data on tab titled 'Request 2'. This outlines the average turnaround time that each force takes to turnaround a decision on deletion or retention in respect of the eligible applications sent to them during the period of 2020 – 2022. ACRO capture data on this time period specifically because there remains outstanding requests with forces from 2020.

3. Decision data is recorded by calendar year so please see the below:



For the period 01/01/2021 based on the decisions received from West Midlands Police during this period, they had an average turnaround time of 181 days. (Figure based on 73 decisions received and processed during this period).

For the period 01/01/2022 – 23/08/2022 based on decisions received so far from West Midlands Police during this period, they had an average turnaround time of 111 days. (Figures based on 32 decisions received and processed during this period).

4. The NPCC does not hold information captured by part 4 of your request. ACRO does not record figures on how many emails are sent to the Police in respect of each outstanding record deletion application.
5. Omitted as suggested by email to you on 18/08/2022 and confirmed by return on 22/08/2022.
6. The NPCC does not hold information captured by part 6 of your request.

I wish to stress that the data provided is accurate as of the 23/08/2022; the data the information was created. This is because new requests and decisions are submitted to ACRO on a daily basis.

Yours sincerely

Sherry Traquair

NPCC Freedom of Information Officer & Decision Maker

www.npcc.police.uk

COMPLAINT RIGHTS

Internal Review

If you are dissatisfied with the response you have been provided with, in compliance with the Freedom of Information legislation, you can lodge a complaint with NPCC to have the decision reviewed within 20 working days of the date of this response. The handling of your request will be looked at by someone independent of the original decision, and a fresh response provided.

It would be helpful, if requesting a review, for you to articulate in detail the reasons you are not satisfied with this reply.

If you would like to request a review, please write or send an email to NPCC Freedom of Information, c/o PO Box 481, Fareham, Hampshire, PO14 9FS.

If, after lodging a complaint with NPCC, you are still unhappy with the outcome, you may make an application to the Information Commissioner at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.