

c/o PO BOX 481
Fareham
Hampshire
PO14 9FS

Tel: 02380 478922

Email: npcc.foi.request@npfdu.police.uk

11/10/2022

FREEDOM OF INFORMATION REQUEST REFERENCE NUMBER: 337/2022

Thank you for your request for information regarding PNC record deletions, which has now been considered.

Applicant Question:

When a PNC record is removed under the Records Deletion Process, is it permanently gone from the PNC? Is there a way for police to still view deleted records?

NPCC Response:

The NPCC does not hold recorded information captured by your request.

Outside of the Freedom of Information Act and as a gesture of goodwill, my colleagues have provided the following information from their own knowledge in relation to your question.

'When a record or arrest event is deleted from the PNC under the Record Deletion Process (RDP), whether that be a single arrest event or the PNC record in its entirety, then it is permanently deleted from the PNC.

Once ACRO have received a decision to delete from a Police Force then, ACRO will submit a request to the Home Office (who host the PNC) to request the deletion of the record(s) from the PNC. The Home Office will carry out the deletion and then notify ACRO once it has been actioned.

It is important to make the distinction that a single arrest event can be deleted from the PNC (and once gone, it will be permanently deleted) however, the PNC record pertaining to the subject may still be held due to there being other arrest events / convictions held which were not considered under the RDP.

The Police cannot view the record(s) approved for deletion under the RDP once they have been deleted from the PNC because they don't appear on there anymore.

However, the RDP only covers the deletion of certain records held on the PNC and the associated biometrics (if held) and so, a record of the event(s) agreed for deletion from the PNC may still be retained on the local force's system in accordance with the Management of Police Information (MoPI) framework.'

Yours sincerely



Fiona Greenlees

NPCC Freedom of Information Officer & Decision Maker

www.npcc.police.uk

COMPLAINT RIGHTS

Internal Review

If you are dissatisfied with the response you have been provided with, in compliance with the Freedom of Information legislation, you can lodge a complaint with NPCC to have the decision reviewed within 20 working days of the date of this response. The handling of your request will be looked at by someone independent of the original decision, and a fresh response provided.

It would be helpful, if requesting a review, for you to articulate in detail the reasons you are not satisfied with this reply.

If you would like to request a review, please write or send an email to NPCC Freedom of Information, c/o PO Box 481, Fareham, Hampshire, PO14 9FS.

If, after lodging a complaint with NPCC, you are still unhappy with the outcome, you may make an application to the Information Commissioner at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Annex A

Legislation – Section 16

- (1) It shall be the duty of a public authority to provide advice and assistance, so far as it would be reasonable to expect the authority to do so, to persons who propose to make, or have made, requests for information to it.