



College of  
**Policing**

Leadership  
Standards  
Performance

# Presentation for Chiefs Council

## Non-crime Hate Incident Review

### Final Report



# Overview

- Background
- Report findings
- Key messages
- Process maps
- Next steps

# Background

Date	CoP/ NPCC Review
<b>13 December 2024</b>	CC Marsh and CC Gavin Stephens write to Home Secretary offering review
<b>16 December 2024</b>	Policing Minister responds to letter welcoming the review
<b>July 2025</b>	Terms of Reference agreed between Home Office, NPCC and CoP
<b>15 October 2025</b>	Progress report shared with Policing Minister
<b>27 October 2025</b>	Progress report published
<b>6 February 2026</b>	Final draft report shared with Home Secretary
<b>12 March 2026</b>	Peers passed an amendment to the Crime and Policing Bill prohibiting police from recording or processing personal data related to NCHIs.
<b>End of March 2026</b>	Grid-slot for publication of final report

## Report findings

- **Recommendation 1:** The **Home Office**, supported by the **NPCC** and the **College**, should adopt, update and publish the National Standard for Incident Recording & Assessment (NSIRA), including the new definition of an incident.
- **Recommendation 2:** The **Home Office**, in partnership with the **NPCC** and the **College of Policing**, should support forces to implement the NSIRA.

Current definition of an incident	New definition of an incident
An incident is a single distinct event or occurrence which disturbs an individual, group or community's quality of life or causes them concern'	'An incident is a single distinct event or occurrence which may be relevant to policing for preventing or solving crime, safeguarding individuals or communities or fulfilling other statutory policing purposes.'

## Report findings

- **Recommendation 3: Forces** should identify statutory and non-statutory partners to support callers where police involvement is not appropriate.
- **Recommendation 4:** Where a report perceived to be motivated by hate or hostility meets the new threshold of an incident under the NSIRA (see recommendation 1), it should be recorded as ASB with a Prejudice qualifier added.

### Definition of anti-social behaviour:

(a) conduct that has caused, or is likely to cause, harassment, alarm or distress to any person,

(b) conduct capable of causing nuisance or annoyance to a person in relation to that person's occupation of residential premises, or

(c) conduct capable of causing housing-related nuisance or annoyance to any person.

## Report findings

- **Recommendation 6: Forces** must assure themselves that, when it is necessary to move an incident record to the RMS, it is recorded as a non-crime occurrence, not a crime.
- **Recommendation 7: Forces** should implement a triage process to ensure that incidents perceived to be motivated by hate or hostility are correctly assessed and quality assured by appropriately trained staff.

## Report findings

- **Recommendation 8:** The **College** should develop guidance and learning resources to help forces implement these recommendations.
- **Recommendation 9:** The **College** should conduct public consultation on future guidance.

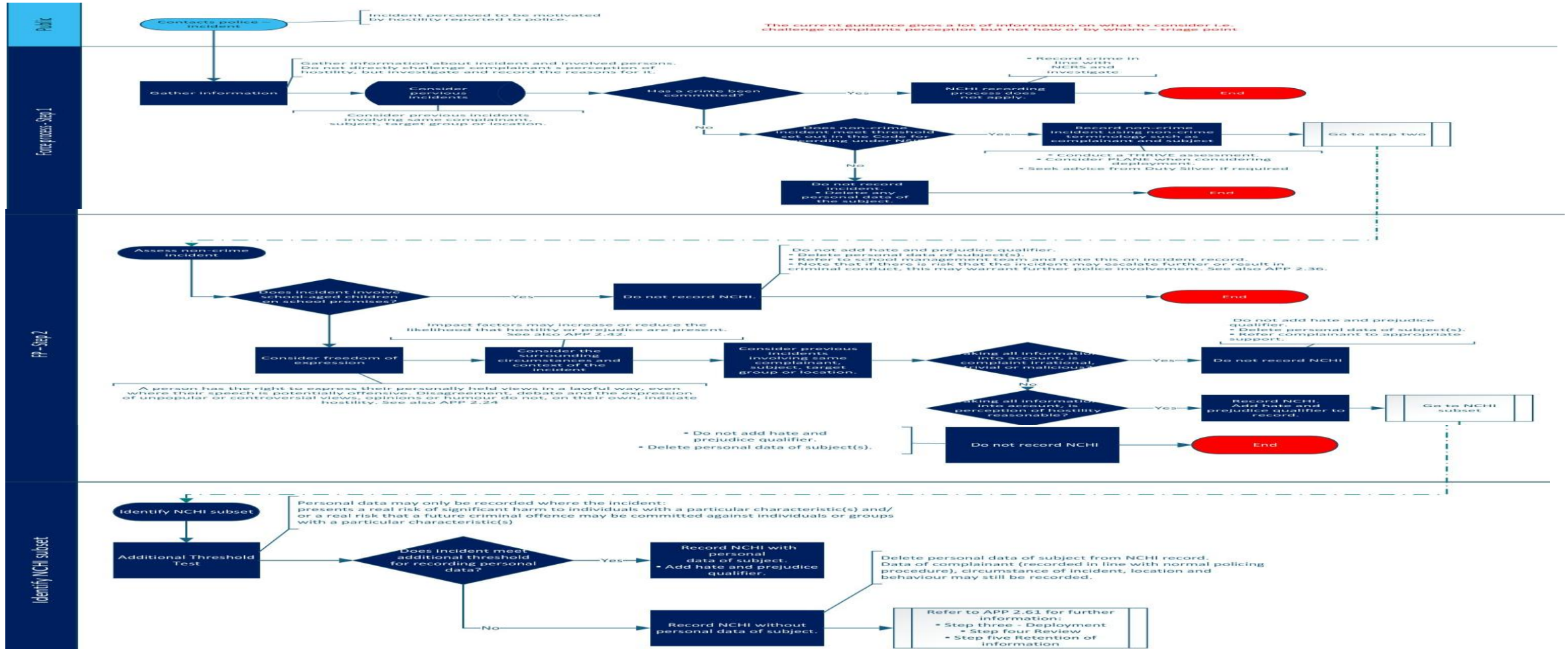
## Report findings

- **Recommendation 10:** Given the findings and recommendations in this report, the **NPCC** should consider how the National Online Hate Crime Hub is best utilised moving forward.
- **Recommendation 11: Chief Constables** should ensure their force complies with data protection laws and the principles of Management of Police Information.
- **Recommendation 12:** The **Home Office** should consider whether the current Non-Crime Hate Incidents: Code of Practice on the Recording and Retention of Personal Data remains relevant.

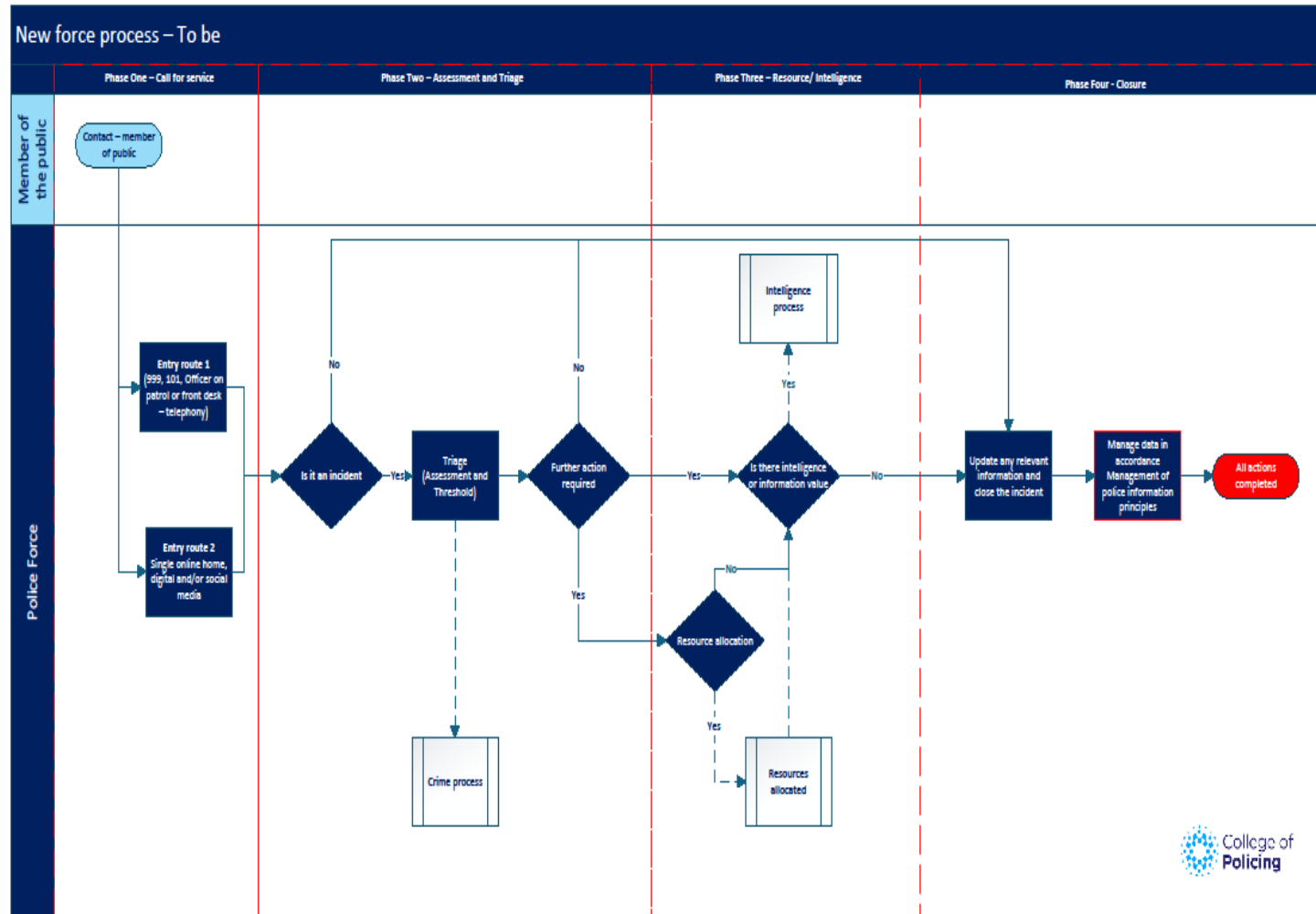
## Key messages

- **NCHIS as a category will no longer exist**
- **Threshold of an “incident” is being raised**
- **Professional judgement will guide decisions**
- **Incidents will be recorded if there is a genuine risk of harm and a clear policing purpose**

# Current force process map



# New force process map



Key - Flowchart shapes

-  Start/end
-  Process
-  Sub process
-  Decision

## Next steps

- **Publication** planned for end of March 2026
- **Implementation led by CoP:**
  - **Comprehensive review** of APP, training products and guidance
  - Period of **public consultation**
  - **Working closely** with stakeholders
  - **Development of consistent learning products** to support forces
- **Further implementation:**
  - **Revocation** of existing Code of Practice
  - **Introduction** of new national standard for incident recording and assessment
  - **Lord Macdonald review** of hate crime legislation,

