

VISION

The new operating model is strengthening the NPCC so it is better able to deliver its mission and contribute to reducing crime and protecting the public. In 2021/22, changes have focused on the creation of a new Strategic Hub. The Strategic Hub will bolster the support to chief constables and NPCC leads boosting the NPCC's coordination of critical national policing issues. As the result the NPCC will be better equipped to deliver its core roles in:

Coordination

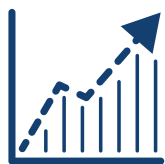
Collaboration

Communication

The Strategic Hub will:

- Facilitate quicker and better-informed decision-making, and provide the required resourcing and skills to coordinate the delivery of agreed objectives.
- Provide chief officers and NPCC Leads with the dedicated support they need to progress important national policing business.
- Operate virtually across the policing network, using modern technology to bring the team together to deliver the NPCC Strategy and the wider Policing Vision.
- Act as a single "gateway" into the NPCC for both forces and partners.

Who's in the hub?



Strategy Planning and Performance Team (SPP) is the gatekeeper for NPCC managing the workflow and tracking delivery. The investment in this new capability provides a business structure that is better equipped to deal with national pressures which are cross cutting and require a coordinated response across multiple agencies.



The Business Support Team maintains the logistics for the delivery of strategic meetings including Chief Constables Council, Regional Chiefs and the newly formed Strategic Planning and Coordination Board. The team also provides the support to the remote workforce for all IT and equipment, HR support, finance, governance assurance, information management and data protection protocols, and host force management duties.



The Communications Team communicate the collective professional expertise, views and actions of UK police chief officers to the public, government and stakeholders. This includes strategic communication, press office (24/7 out of hours service), issues and crisis management, parliamentary and stakeholder engagement and digital.



The Operating Model Programme Team will continue to develop, review and adjust the model within the live environment. The programme team provides a capacity to develop a capability approach within NPCC which will assist in the evolution of policing as it prepares to tackle new and existing threats.



The Committee Coordinators are an integral part of the Strategic Hub and contribute towards the delivery of the NPCC objectives and annual plan. Each coordinator provides a conduit between their respective Coordination Committees and the Strategic Hub, building consistent working practices to inform and support key decision-making, the identification of priorities and performance management.